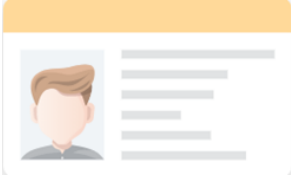


Verification of ID: Information for clients



Step 1

Make sure you have one of the following Identification Documents (ID) ready: Passport, Driving Licence, National Identity Card. Select the issuing country and the document type to start the process.

Take a picture of your selected ID ensuring the image is clear and is not obstructed i.e. all the details are visible and the document is not cut off.

Please note: If you take a blurry photograph the system might still accept it but the ID check will fail and you may be asked to re-take it.

Please ensure the photograph of the ID you submit is clearly readable.



Face verification

Step 2

Take a live picture of yourself following the instructions on the screen i.e. move back/ move closer/ hold still until 'success' is displayed on your screen.



Step 3

Upload one of the three documents as a proof of your address: Utility Bill, Council Tax Statement or Bank Statement. Please note these must be less than 3 months old.